



# North Carolina Quality and Patient Safety Conference

March 12-13, 2009

The Friday Center, Chapel Hill, NC

North Carolina Center  
for  
Hospital Quality and Patient Safety

## **DAY 1 - THURSDAY, MARCH 12**

Grumman Auditorium

- 8:00 – 8:30 a.m. Continental Breakfast & Registration  
Networking and Viewing Poster Boards
- 8:30 – 8:45 a.m. Welcome and overview of NC Quality Center Initiatives  
Carol Koeble, MD, MS, CPE
- 8:45 -9:45 a.m. Keynote Speaker:  
***Patient Safety at 10 – What Have We Learned?***  
Lucian L. Leape, MD, Harvard School of Public Health
- 9:45 – 10:45 a.m. ***Change One Thing, Change Everything – The Power of One***  
Victoria Nahum, Co-founder and Executive Director of Safe Care Campaign
- 10:45-11:00 a.m. Break
- 11:00-12:00 noon Plenary: ***Safety Culture at Work: Assessing and Improving Safety Culture Provides the Lubrication that Makes System Change Possible***  
J. Bryan Sexton, PhD, MA, The Johns Hopkins School of Medicine
- 12:00-1:00 p.m. Lunch & Visits Poster Boards
- 1:00-2:00 p.m. Plenary: ***Driving Quality Through Accountability and Responsibility of Patient Care***  
Gayl Kirkpatrick, RHIT, CCS, Senior Manager & Client Service Executive, 3M Health Information Systems Consulting Services
- 2:00 -2:15 p.m. Break
- 2:15 – 3:15 Breakout Session One
- A. ***Catheter Associated Urinary Tract Infections: Developing a Culture to say “Bye Bye UTI”***  
Sharona Johnson, MSN, FNP-BC, Pitt Co Memorial Hospital, NC and  
Lou MacDaid, , MT (ASCP), CIC, Pitt Co Memorial Hospital
  - Strategies to Reduce Catheter-Associated Urinary Tract Infections***  
Heather Mann, MSPH, CPHQ, Palmetto Health. SC
  - B. ***The TeamSTEPPS Approach to Enhancing Patient Safety: Sharing Lessons Learned***  
Sue Hohenhaus , MA, RN, FAEN, Hohenhaus & Assoc.
- 3:15 - 3:30 Break
- 3:30 – 4:30 Breakout Session Two
- A. ***Safe Skin: A Roadmap for Pressure Ulcer Prevention***  
Julie K. Apold, MA, Minnesota Hospital Association  
and Denise Nix, RN, MS, CWOCN
  - B. ***Navigating the Safety Frontier: The Good, the Bad and the Ugly***  
Sherry Sweek, RHIA, CPHQ, CPMSM and Martha White, RN, MBA  
Memorial University Medical Center, Savannah, GA
- 4:30 p.m. Adjournment



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## **DAY 2 - FRIDAY, MARCH 13**

Location: Grumman Auditorium

- 8:00 – 8:30 a.m. Continental Breakfast & Registration  
Networking and Viewing Poster Boards
- 8:30 – 8:45a.m. Welcome  
Carol Koeble, MD, MS, CPE
- 8:45 – 12:15 noon ***Engage Physicians in Transforming Care***  
Gary S. Kaplan, MD, FACP, FACMPE and  
Jack Silversin, DMD, DrPH
- 12:15 – 1:15 p.m. Lunch
- 1:15 – 1:30 p.m. Awards/Raffle
- 1:30 – 4:00 p.m. ***Engage Physicians in Transforming Care***  
Gary S. Kaplan, MD, FACP, FACMPE and  
Jack Silversin, DMD, DrPH
- 4:00 p.m. Adjournment